

VPAT for IBM FileNet Content Manager 5.0, 5.1

VPAT comments:	<p>For a detailed description of the parent features and benefits, please refer to the following URL: http://www.ibm.com/software/data/content-management/filenet-content-manager/features.html</p> <p>The Content Engine Bulk Import Tool - Command Line Interface component is only available in IBM FileNet Content Manager 5.1</p>
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VPAT Summary

Criteria	Status	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	Refer to Section 1194.21 in VPAT Details section below.
Section 1194.22 Web-based Internet information & applications	Supports with exceptions	Refer to Section 1194.22 in VPAT Details section below.
Section 1194.23 Telecommunications Products	Not applicable	Not applicable
Section 1194.24 Video and Multi-media Products	Not applicable	Not applicable
Section 1194.25 Self-Contained, Closed Products	Not applicable	Not applicable
Section 1194.26 Desktop and Portable Computers	Not applicable	Not applicable
Section 1194.31 Functional Performance Criteria	Supports with exceptions	Refer to Section 1194.31 in VPAT Details section below.
Section 1194.41 Information, Documentation, and Support	Supports with exceptions	Refer to Section 1194.41 in VPAT Details section below.

VPAT Details

Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Supporting Features	Remarks and Explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Supports with exceptions with equivalent facilitation</p>	<p>The following components meet this criterion: Actions have keyboard equivalents, or provides a command line interface which is only operable with a keyboard.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager 5.0: <ul style="list-style-type: none"> - Import and Export: Command Line Interface (CLI) - Upgrader Tool: Command Line Interface (CLI) - Content Consistency Checker - Content Engine Bulk Import Tool: Command Line Interface (CLI) - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - CFS: Silent Installer - Configuration Manager GUI Version - Bootstrap Configuration Tool - Deployment Manager: Command Line Interface - Composite Platform Installation Tool (CPIT): Silent Installer <ul style="list-style-type: none"> - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer - IBM FileNet Workplace XT 1.1.4: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI - Workplace XT: Silent Mode Installer

Criteria	Supporting Features	Remarks and Explanations
		<p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager 5.0: <ul style="list-style-type: none"> - FileNet Enterprise Manager (FEM) - Keyboard shortcuts provided for most actions but not for all. - Usage Reporter - Keyboard shortcuts provided for most actions. Once users navigate to the named users table, they are unable to navigate away using the keyboard. - CSE (Verity) Admin Tool - By launching the Verity k2 Dashboard, the keyboard can't be used to access the Help page and some of the tabs on the Reports page.
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports: Operating systems provide accessibility features that allow disabled users to customize their preferences. This application preserves those accessibility user preference settings. For example, if Sticky Keys option is selected by a mobility-impaired user, this option will continue to be activated when used with this application.</p>	<p>The following components meet this criterion: Do not interfere with keyboard accessibility features provided by the operating system.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - FEM - Usage Reporter - Upgrader Tool: CLI - Content Consistency Checker - Content Engine Bulk Import Tool: CLI - CFS Export Database Scripts - System Dashboard for Enterprise Content Management <ul style="list-style-type: none"> - CFS: Silent Installer - Configuration Manager GUI Version - Bootstrap Configuration Tool - CSE (Verity) Admin Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI - Workplace XT: Silent Mode Installer
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion: A focus indicator is provided and is programmatically exposed to assistive technologies.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Content Consistency Checker - System Dashboard for Enterprise Content Management <ul style="list-style-type: none"> - Configuration Manager GUI Version - CSE (Verity) Admin Tool - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI <p>The following components do not apply to this criterion: Implemented via commands only. There are not interactive objects.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - Upgrader Tool: CLI - CFS Export Database Scripts - CFS: Silent Installer

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> - Bootstrap Configuration Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Bulk Import Tool: CLI - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer <p>- IBM FileNet Workplace XT:</p> <ul style="list-style-type: none"> - Workplace XT: Silent Mode Installer <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - FEM - Visual focus indicators provided for most user interface elements but not for all. - Usage Reporter - Visual focus indicator is provided for most user interface elements, but the focus indicator is not programmatically exposed to assistive technology.
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion: Labels are available for all controls, objects, icons, and images.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Usage Reporter - Content Consistency Checker - System Dashboard for Enterprise Content Management - Configuration Manager GUI Version - CSE (Verity) Admin Tool - IBM FileNet Workplace XT: Labels associated with user interface elements can be announced by the screen reader. <ul style="list-style-type: none"> - Application Integration BCS Installer - Passed testing with screen reader, with the following exceptions in Custom Setup: On the "Custom Setup" dialog, in the feature tree view, the numerical position of some feature items can't be announced. The static text can't be announced. - Application Integration Installer - Application Integration BCS UI - Passed testing with screen reader with the following exceptions: <ol style="list-style-type: none"> 1) .Net tree control, screen reader announces the node but no level and group information. 2) Properties pane title and text fails to announce. 3) Screen reader reads the List view total as 2 more than the actual count. <p>The following component does not apply to this criterion: Has no controls, objects, icons, or images.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - Upgrader Tool: CLI - CFS Export Database Scripts - CFS: Silent Installer - Bootstrap Configuration Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Bulk Import Tool: CLI - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Workplace XT: Silent Mode Installer <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - FEM - Labels are provided for most graphical elements but not for all.
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion: Labels are available for all controls, objects, icons, and images.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Usage Reporter - Content Consistency Checker - System Dashboard for Enterprise Content Management - Configuration Manager GUI Version - CSE (Verity) Admin Tool - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI <p>The following components do not apply to this criterion: Has no controls, object, icons, or images.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - Upgrader Tool: CLI - CFS Export Database Scripts - CFS: Silent Installer - Bootstrap Configuration Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Bulk Import Tool: CLI - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Workplace XT: Silent Mode Installer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - FEM - Labels are provided for most graphical elements but not for all.
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion: Text is displayed through a function call or API allowing assistive technology to access it.</p> <p>The silent installation applications output some information to the command prompt window but most information is written to a log text file.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - Usage Reporter - The screen reader was able to

Criteria	Supporting Features	Remarks and Explanations
		<p>read the text elements on the screen. However, the screen reader was unable to obtain hover help text from the summary page.</p> <ul style="list-style-type: none"> - Upgrader Tool: CLI - Content Consistency Checker - Content Engine Bulk Import Tool: CLI - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - CFS: Silent Installer - Configuration Manager GUI Version - Bootstrap Configuration Tool - CSE (Verity) Admin Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer <p>- IBM FileNet Workplace XT:</p> <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI - Workplace XT: Silent Mode Installer - The text input of the silent install function is provided in a silent install response file. <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - FEM - The screen reader failed to read some of the property names or values in the properties grid box.
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion: System settings for font, size and color used are inherited from the operating system.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - FEM - Usage Reporter - Upgrader Tool: CLI - Content Consistency Checker - Content Engine Bulk Import Tool: CLI - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - CFS: Silent Installer - Configuration Manager GUI Version - Bootstrap Configuration Tool - CSE (Verity) Admin Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI - Workplace XT: Silent Mode Installer

Criteria	Supporting Features	Remarks and Explanations
		<p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - FEM - The properties grid has yellow text on a white background which is hard to read using the high contrast setting. This same issue occurs for the property template and create object wizards. Setting larger font sizes in the operating system can make some user interface screens difficult to use.
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: Animations are not relevant to functionality. <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer <p>The following components do not apply to this criterion: No animations are used.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - Usage Reporter - Upgrader Tool: CLI - Content Consistency Checker - Content Engine Bulk Import Tool: CLI - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - CFS: Silent Installer - Configuration Manager GUI Version - Bootstrap Configuration Tool - CSE (Verity) Admin Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS UI - Workplace XT: Silent Mode Installer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - FEM - There is one animation used to indicate a process that will take some time to populate data. There is no alternative in this tool.
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion: There are no instances where color is used as the only way to convey information.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Content Consistency Checker - System Dashboard for Enterprise Content Management - Configuration Manager GUI Version - CSE (Verity) Admin Tool <p>The following components do not apply to this criterion: Output is displayed in a single color text. Color is not used to convey information.</p>

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - Upgrader Tool: CLI - CFS Export Database Scripts - CFS: Silent Installer - Bootstrap Configuration Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Bulk Import Tool: CLI - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI - Workplace XT: Silent Mode Installer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - FEM - Color is rarely used to convey information exclusively. But there are cases where the color red is used as the only indicator that certain properties are required fields. - Usage Reporter - Color is rarely used to convey information although it is used on occasion.
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Supports: When color customization is supported, a variety of color selections and a range of contrast improves accessibility for users with vision impairments.</p>	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Configuration Manager GUI Version - Color customization is supported with a range of colors and contrasts. <p>The following components do not apply to this criterion: No color customization utilized.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - FEM - Usage Reporter - Upgrader Tool: CLI - Content Consistency Checker - Content Engine Bulk Import Tool: CLI - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - CFS: Silent Installer - Bootstrap Configuration Tool - CSE (Verity) Admin Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> - Application Integration BCS UI - Workplace XT: Silent Mode Installer
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports: The use of blinking text, objects or elements has been avoided, reducing risk of seizures for users with photosensitive epilepsy.</p>	<p>The following components meet this criterion: No blinking or flashing objects present.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - FEM - Usage Reporter - Upgrader Tool: CLI - Content Consistency Checker - Content Engine Bulk Import Tool: CLI - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - CFS: Silent Installer - Configuration Manager GUI Version - Bootstrap Configuration Tool - CSE (Verity) Admin Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI - Workplace XT: Silent Mode Installer
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports: The application design allows assistive technology access to information, field elements, and functionality required to complete and submit forms.</p>	<p>The following components meet this criterion: The silent installations use a response file that contains the settings used during installation. The response file can be edited using a text editor. It contains comments and recommended values for all settings.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Usage Reporter - The forms for task completion are navigable, give error information as needed and all functionality is available. - CFS: Silent Installer - CSE (Verity) Admin Tool - The forms for task completion are navigable, give error information as needed and all functionality is available. - Deployment Manager: Command Line Interface - The command line interface has startup inputs controlled by a properties file which is accessible to assistive technologies. - CPIT: Silent Installer - Content Engine Bulk Import Tool: CLI - The command line interface has startup inputs controlled by a properties file which is accessible to assistive technologies. - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS UI - The information, field elements required for completion and submission of the form are accessible through assistive technology.

Criteria	Supporting Features	Remarks and Explanations
		<p>The following components do not apply to this criterion: No electronic forms used.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - FEM - Upgrader Tool: CLI - Content Consistency Checker - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - Configuration Manager GUI Version - Bootstrap Configuration Tool <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Workplace XT: Silent Mode Installer

Section 1194.22 Web-based Internet information and applications - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with exceptions	<p>The following components meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - The appropriate text is provided for images. <p>The following component meets this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - ACCE and System Performance Dashboard - Administrative Console for Content Engine (ACCE) and System Performance Dashboard (SPD) provided appropriate text for images, but have not been fully tested. <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - WebKing is reporting missing ALT text on image files on the Tree View and the List view, however the JAWS screen reader is reading these elements as designed. <p>Pre-existing user interface has not been tested for this checkpoint</p>
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	<p>The following components do not apply to this criterion: No multimedia content used.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - ACCE and System Performance Dashboard - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with exceptions	<p>The following components meet this criterion: Color is not used as the only means to convey information.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - ACCE and System Performance Dashboard <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - No Color and contrast passes when using the supported

Criteria	Supporting Features	Remarks and Explanations
		accessibility browser: IE7. The progress bar is not visible in the high contrast setting, however the text is visible. Pre-existing user interface has not been tested for this checkpoint.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with exceptions through equivalent facilitation	<p>The following components meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - Readable without the use of cascading style sheets. - ACCE and System Performance Dashboard - <p>This application relies on cascading style sheets to render properly and be usable. However, the application provides equivalent facilitation for low-vision users by utilizing the user's system display settings, including high contrast mode. Users may also control the font sizes using the browser settings.</p> <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - This application relies on CSS in order to render properly and be usable. However, the application provides equivalent facilitation for low-vision users by utilizing the users system display settings, including high contrast mode. Users may also control the font sizes using the browser settings.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	<p>The following components do not apply to this criterion: No image maps used.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - ACCE and System Performance Dashboard - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	<p>The following components do not apply to this criterion: No image maps used.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - ACCE and System Performance Dashboard - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT
(g) Row and column headers shall be identified for data tables.	Supports with exceptions	<p>The following components meet this criterion: Table cells and relationships between cells can be programmatically determined.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - ACCE and System Performance Dashboard <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - Tables include the proper header and relationship information. Most tables are for presentation purposes (not data cells). Pre-existing user interface has not been tested for this checkpoint.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports with exceptions	<p>The following components meet this criterion: Table cells and relationships between cells can be programmatically determined.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - ACCE and System Performance Dashboard

Criteria	Supporting Features	Remarks and Explanations
		<p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - Tables include the proper header and relationship information. Most tables are for presentation purposes (not data cells). <p>Pre-existing user interface has not been tested for this checkpoint.</p>
<p>(i) Frames shall be titled with text that facilitates frame identification and navigation.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion: Frames have titles and an accessible frame source.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - ACCE and System Performance Dashboard <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - WebKing has reported not providing TITLE attribute for each IFRAME element. <p>Pre-existing user interface has not been tested for this checkpoint.</p>
<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports: The use of blinking text, objects or elements has been avoided, reducing risk of seizures for users with photosensitive epilepsy.</p>	<p>The following components do not apply to this criterion: No blinking or flashing content.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - ACCE and System Performance Dashboard - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>Supports: When necessary, the application has been designed with text-only pages to communicate equivalent information to disabled users.</p>	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - A command line upgrade utility is provided. <p>The following components do not apply to this criterion: No text-only pages required.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - ACCE and System Performance Dashboard - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supports with exceptions</p>	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - Not all scripts can be reached via the keyboard but a fully accessible alternative is provided in the command line upgrade utility. <p>The following component meets this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - ACCE and System Performance Dashboard - Scripts are keyboard accessible, but have not been fully tested. <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - Scripts are keyboard accessible. Pre-existing user interface has not been tested for this checkpoint.

Criteria	Supporting Features	Remarks and Explanations
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Does not support	<p>The following component does not apply to this criterion: There are no applets, plug-ins or non-HTML content.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - ACCE and System Performance Dashboard <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - Drag & Drop Java applet requires a mouse to perform the initial Drag and Drop action. The subsequent Add UI passes accessibility testing. A keyboard accessible alternative is to use the Add Folder and Add Document wizards. The Search Designer applets and all of the PE applets have not been tested for this checkpoint.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with exceptions	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - Form element labels can be programmatically determined. <p>The following component meets this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - ACCE and System Performance Dashboard - Form element labels can be programmatically determined, but this has not been fully tested. <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - WebKing has reported implicit associations on LABEL elements in the Folder Preferences area and the Search Page. Pre-existing user interface has not been tested for this checkpoint.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports with exceptions	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - ACCE and System Performance Dashboard <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - Skip to main content links have been provided on all appropriate pages. Pre-existing user interface has not been tested for this checkpoint.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports with exceptions	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT - By default the system is shipped with this feature disabled, so there are no time response issues for the users. A new feature was added in 1.1.4: an auto-dismiss feature to the progress pages. This will automatically dismiss the page after # seconds. <p>The following components do not apply to this criterion: No timed responses used.</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool

Criteria	Supporting Features	Remarks and Explanations
		- ACCE and System Performance Dashboard

Section 1194.31 Functional Performance - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<p>Supports with exception:</p> <p>See the following for supporting features:</p> <ul style="list-style-type: none"> - 1194.21 a, b, c, d, e, f, h, i, l - 1194.22 all 	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - Import and Export - Command Line Interface - Upgrader Tool - Command Line Interface - Content Consistency Checker - Content Engine Bulk Import Tool: CLI - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - CFS: Silent Installer - Configuration Manager GUI Version - Bootstrap Configuration Tool - Deployment Manager - Command Line Interface - ACCE and System Performance Dashboard - CPIT: Silent Installer - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI - Workplace XT: Silent Mode Installer <p>The following component meets this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - FEM - Usage Reporter - CSE (Verity) Admin Tool - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people what are visually impaired shall be provided.	<p>Supports with exception:</p> <p>See the following for supporting features:</p> <ul style="list-style-type: none"> - 1194.21 c, g, i, j, l - 1194.22 n 	<p>The following components meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Import and Export: CLI - FEM - Upgrader Tool: CLI - Content Consistency Checker - Content Engine Bulk Import Tool: CLI - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - CFS: Silent Installer - Configuration Manager GUI Version - Bootstrap Configuration Tool - CSE (Verity) Admin Tool - Deployment Manager: Command Line Interface - CPIT: Silent Installer - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> - Web Upgrader Tool - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI <p>The following component meets this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Usage Reporter - ACCE and System Performance Dashboard <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - FEM - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	<p>Does not support:</p> <p>See the following for supporting features:</p> <ul style="list-style-type: none"> - 1194.22 b, m 	<p>The following components do not apply to this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Ungrader Tool - Import and Export: CLI - FEM - Upgrader Tool: CLI - Content Consistency Checker - Content Engine Bulk Import Tool: CLI - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - CFS: Silent Installer - Configuration Manager GUI Version - Bootstrap Configuration Tool - CSE (Verity) Admin Tool - Deployment Manager: Command Line Interface - ACCE and System Performance Dashboard - CPIT: Silent Installer - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI - Application: Workplace XT - Workplace XT: Silent Mode Installer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT
(d) Where audio information is important for the use of the product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	Audio is not used.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	Speech is not used.

Criteria	Supporting Features	Remarks and Explanations
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	<p>Supports with exception:</p> <p>See the following for supporting features:</p> <ul style="list-style-type: none"> - 1194.21 a, b - 1194.22 l, p 	<p>The following components meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Web Upgrader Tool - Import and Export: CLI - Content Consistency Checker - Content Engine Bulk Import Tool: CLI - CFS Export Database Scripts - System Dashboard for Enterprise Content Management - CFS: Silent Installer - Configuration Manager GUI Version - Bootstrap Configuration Tool - Deployment Manager: Command Line Interface - ACCE and System Performance Dashboard - CPIT: Silent Installer - Content Engine Server: Silent Installer - Content Engine Client: Silent Installer - Content Search Services: Silent Installer - System Dashboard for ECM: Silent Installer - P8 Documentation: Silent Installer - Legacy Content Search Engine Server: Silent Installer - Content Search Engine Client: Silent Installer - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application Integration BCS Installer - Application Integration Installer - Application Integration BCS UI - Workplace XT: Silent Mode Installer <p>The following components meet this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - FEM - Upgrader Tool: CLI - CSE (Verity) Admin Tool - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - Application: Workplace XT

Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports with exceptions	<p>The following components meet this criterion:</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Product Documentation: Information Center - Long descriptions are provided for applicable images. Alternative text is provided for all images. The Search form, which is the only form in the documentation, is compliant. Table cells and the relationship between cells can be programmatically determined. If cascading style sheets are disabled, pages are still readable. Color is not used to convey meaning. Documentation contains no flashing or blinking content. Frames have titles and have accessible source. Documentation contains no image maps, scripts, applets, plug-ins, or non-HTML content. No multimedia. Documentation contains no time limits on documentation access. No text-only pages are needed. - Excel Spreadsheet - The information, structure, and relationship for all documentation components can be determined programmatically. Color is not used to convey meaning. Document reading order is defined. Table cells and their relationships are defined. No flashing or blinking content is used. The primary language of the documentation/topic content

Criteria	Supporting Features	Remarks and Explanations
		<p>is identified with the necessary attributes.</p> <p>Worksheet does not contain forms, or non-text content. The worksheet is not to be read top to bottom. Excel provides many features to organize, hide, rearrange, and display what you want to see.</p> <p>The following components meet this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - PDF Documentation - The default language is not set. <p>The Workplace XT Installation Guide is in PDF format and is accessible. The information, instructions and relationships within the documentation are clearly defined and understandable to the screen reader. The documentation is defined in reading order. Tables can be traversed through standard keyboard movement.</p> <p>Table of contents and search available.</p> <p>Color is not used for navigation or to convey information. No forms are used. No flashing is employed</p> <ul style="list-style-type: none"> - HTML Documentation - Tables are not structured as data table. <p>Images have appropriate text alternatives. This application relies on CSS in order to render properly and be usable. However, the application provides equivalent facilitation for low-vision users by utilizing the users system display settings, including high contrast mode. Users may also control the font sizes using the browser settings. Color is not used as the sole format for conveying information and there are no prompts for response in the XT on-line documentation.</p> <p>On-line documentation is provided in standard HTML text format and does not require a text only equivalent. No scripts, applets, plug-ins, non-HTML content, or image maps used in on-line help. No multimedia used. No frames, forms, no flashing text used.</p>
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	<p>Supports: Documentation includes a description of accessibility and compatibility features that make it easier for people with disabilities to use the product. Those descriptions are available in alternate formats upon request.</p>	<p>The following components meet this criterion: Documentation for accessibility features is included</p> <ul style="list-style-type: none"> - IBM FileNet Content Manager: <ul style="list-style-type: none"> - Product Documentation: Information Center - Excel Spreadsheet - IBM FileNet Workplace XT: <ul style="list-style-type: none"> - PDF Documentation - HTML Documentation
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<p>Supports: In addition to standard IBM help desk and support Web sites, IBM has established a TTY telephone service for use by deaf or hard of hearing customers to access sales and support services.</p>	

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