

VPAT for IBM FileNet Capture 5.2.1

VPAT comments:	<p>This VPAT applies to the following products:</p> <ul style="list-style-type: none"> IBM FileNet Capture Desktop IBM FileNet Capture Professional <p>For a detailed description of the product features and benefits, please refer to the following URL:</p> <p>IBM FileNet Capture Desktop: http://www-306.ibm.com/software/data/content-management/filenet-capture-desktop/</p> <p>IBM FileNet Capture Professional: http://www-306.ibm.com/software/data/content-management/filenet-capture-pro/</p>
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VPAT Summary

Criteria	Status	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	Refer to Section 1194.21 in VPAT Details section below.
Section 1194.22 Web-based Internet information & applications	Not applicable	Not applicable
Section 1194.23 Telecommunications Products	Not applicable	Not applicable
Section 1194.24 Video and Multi-media Products	Not applicable	Not applicable
Section 1194.25 Self-Contained, Closed Products	Not applicable	Not applicable
Section 1194.26 Desktop and Portable Computers	Not applicable	Not applicable
Section 1194.31 Functional Performance Criteria	Supports with exceptions	Refer to Section 1194.31 in VPAT Details section below.
Section 1194.41 Information, Documentation, and Support	Supports with exceptions	Refer to Section 1194.41 in VPAT Details section below.

VPAT Details

Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with exceptions	<p>The following component meets this requirement:</p> <ul style="list-style-type: none"> - IBM FileNet Capture 5.2.1: <ul style="list-style-type: none"> - Installer - Actions can be performed with a keyboard only. <p>The following components do not meet this requirement: Mouse is required for many operations. Not all operations are accessible with the keyboard.</p> <ul style="list-style-type: none"> - IBM FileNet Capture 5.2.1: <ul style="list-style-type: none"> - Fax Entry - Capture Professional - Capture Desktop - Capture Manager
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports with exceptions	<p>The following components meet this requirement: Accessibility features for the operating system are supported in this application.</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - Capture Professional - Installer - Capture Manager <p>The following components do not meet this requirement:</p>

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Capture Desktop - Setting Sticky-Keys option while Capture Desktop is already running can cause unexpected results.
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports with exceptions</p>	<p>The following component meets this requirement:</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Capture Manager - A visual indication shows active dialogs and objects. <p>The following components do not meet this requirement:</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - The object with focus can be visually identified. However, the screen reader does not read entries inside the Activity Trace Window and does not supply enough information in entries inside the Journal Listing. - Capture Professional - No visual indication of the active pane in the main application. - Capture Desktop - This is partially working. The object with focus can be visually identified. However, for one case, the screen reader cannot follow keyboard focus for sample batch button and not enough information is read. - Installer - This is partially working. The object with focus can be visually identified. However, the Splash.exe, FTOCR Setup Dialog and ADR Setup Dialog is not read aloud by the screen reader.
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supports with exceptions</p>	<p>The following components meet this requirement with exceptions:</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - Semantic information is not provided for all control elements. The screen reader announces labels associated with all user interface elements. - Installer - The screen reader does not read the application splash screen. Sufficient information is announced by the screen reader for each element, including the name, role, state, and value, as appropriate. - Capture Manager - The screen reader will announce the label associated with each object when it has focus. Semantic information is not provided for all text fields (for example, IS Domain in Repositories > Add...). <p>The following components do not meet this requirement:</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Capture Professional - Screen reader does not read the application as "Capture". There is also redundant speech in the application. Labels are not provided for the WorkerBee Toolbar and WorkspaceView. - Capture Desktop - The screen reader does not state that Capture Desktop dialog is active. In the Assembly screens, labels are not provided for the control elements.
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports with exceptions</p>	<p>The following components meet this requirement: The screen reader will announce the label associated with each object when it has focus.</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - Capture Manager <p>The following components do not meet this</p>

Criteria	Supporting Features	Remarks and Explanations
		requirement: <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Capture Professional - Labels not provided for the WorkerBee Toolbar and WorkspaceView. - Capture Desktop - In the Assembly screens, labels are not provided for the control elements. - Installer - The screen reader does not read the application splash screen.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports with exceptions	The following components meet this requirement: Text is announced by the screen reader. <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - Capture Manager - IBM FileNet Capture: <ul style="list-style-type: none"> - Capture Professional - The splash screens are not accessible. - Capture Desktop - The screen read can not read the content on the screens. - Installer - The screen reader does not read the application splash screen.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports with exceptions	The following components meet this requirement with exceptions: <ul style="list-style-type: none"> - IBM FileNet Capture: This application does not inherit system settings for font, size, and color for all user interface controls <ul style="list-style-type: none"> - Fax Entry - High Contrast is fully functional in this application - Capture Desktop - The software inherits the new setting and most window text including the main (client) window is displayed as white text on black background. - Installer - The software inherits the new setting and most window text including the main (client) window is displayed as white text on black background. - Capture Manager - High Contrast is fully functional in this application. The following component does not meet this requirement <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Capture Professional - The Workerbee toolbar does not resize correctly. This application does not inherit system settings for font, size, and color for all user interface controls
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Does not support	The following components do not apply to this requirement: This application does not include any animation content. <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - Capture Professional - Capture Desktop - Capture Manager The following component does not meet this criterion: <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Installer - This course does not include any animation display.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports: Color is used only as an enhancement, and an alternate means to convey information or indicate an action is available to users with visual impairments.	The following components meet this requirement: Color is not the only way to distinguish elements, text, or objects <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> - Capture Professional - Capture Desktop - Installer - Capture Manager
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	<p>The following components do not apply to this requirement: Color customization is not supported in this application.</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - Capture Professional - Capture Desktop - Installer - Capture Manager
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports: The use of blinking text, objects or elements has been avoided, reducing risk of seizures for users with photosensitive epilepsy.	<p>The following components meet this requirement: This application does not contain blinking text or objects.</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - Capture Professional - Capture Desktop - Installer - Capture Manager
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does not support	<p>The following component meets this requirement: There are no forms in this application.</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - Capture Professional - Capture Desktop - Installer <p>The following component does not meet this requirement:</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Capture Manager - Electronic forms are not used in this application

Section 1194.31 Functional Performance - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with exception: See the following for supporting features: - 1194.21 a, b, c, d, e, f, h, i, l	<p>The following components meet this requirement with exceptions:</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - Capture Professional - Capture Desktop - Installer - Capture Manager
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with exception: See the following for supporting features: - 1194.21 c, g, i, j, l	<p>The following components meet this requirement with exceptions:</p> <ul style="list-style-type: none"> - IBM FileNet Capture: <ul style="list-style-type: none"> - Fax Entry - Capture Professional - Capture Desktop - Installer - Capture Manager
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Supports	No audio used.
(d) Where audio information is important for the use of the product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	No audio used.
(e) At least one mode of operation and information	Supports	Not a speech product.

Criteria	Supporting Features	Remarks and Explanations
retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.		
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with exception: See the following for supporting features: - 1194.21 a, b	The following component meets this requirement: - IBM FileNet Capture 5.2.1: - Installer The following components meet this requirement with exceptions: - IBM FileNet Capture: - Fax Entry - Capture Professional - Capture Manager The following component does not meet this requirement: - IBM FileNet Capture: - Capture Desktop

Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports with exceptions	The following component meets this requirement with exceptions: - IBM FileNet Capture: - User Documentation - Information is still meaningful if color is removed. No flashing content exists in the documentation. No forms are contained in the documentation. PDF files are not accessible and on-line help is partially accessible. Some of the documentation does not define information, structure, and relationships. Not all of the documentation defines a meaningful reading order. Not all data tables are correctly formatted. PDF files do not provide an accessible navigation feature. Language can not be determined programmatically.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Does not support	The following component does not meet this requirement: - IBM FileNet Capture: - User Documentation - The accessibility features for the product are not documented.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports: In addition to standard IBM help desk and support Web sites, IBM has established a TTY telephone service for use by deaf or hard of hearing customers to access sales and support services.	

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