

VPAT for IBM Endpoint Manager 9.0

VPAT comments:	<p>For a detailed description of the parent features and benefits, please refer to the following URL: http://www.ibm.com/software/tivoli/solutions/endpoint-manager/#Features</p> <p>This VPAT applies to these offerings of IBM Endpoint Manager 9.0, not all offerings will contain all the features: IBM Endpoint Manager for Lifecycle Management v9.0, PID 5725C43 IBM Endpoint Manager for Security and Compliance v9.0, PID 5725C44 IBM Endpoint Manager for Patch Management v9.0, PID 5725C45 IBM Endpoint Manager for Power Management v9.0, PID 5725C46 IBM Endpoint Manager for Core Protection v9.0, PID 5725D25 IBM Endpoint Manager for Software Use Analysis v9.0, PID 5725F57 IBM Endpoint Manager for Mobile Devices v9.0, PID 5725F99 IBM Endpoint Manager for Server Automation v9.0, PID 5725H27</p>
----------------	--

VPAT Summary

Criteria	Status	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	Refer to Section 1194.21 in VPAT Details section below.
Section 1194.22 Web-based Internet information & applications	Supports with exceptions	Refer to Section 1194.22 in VPAT Details section below.
Section 1194.23 Telecommunications Products	Not applicable	Not applicable
Section 1194.24 Video and Multi-media Products	Not applicable	Not applicable
Section 1194.25 Self-Contained, Closed Products	Not applicable	Not applicable
Section 1194.26 Desktop and Portable Computers	Not applicable	Not applicable
Section 1194.31 Functional Performance Criteria	Supports with exceptions	Refer to Section 1194.31 in VPAT Details section below.
Section 1194.41 Information, Documentation, and Support	Supports with exceptions	Refer to Section 1194.41 in VPAT Details section below.

VPAT Details

Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Does not support	<p>The following components do not meet this criterion: Keyboard equivalents for all actions are not supported at this time.</p> <ul style="list-style-type: none"> - IBM Endpoint Manager 9.0: <li style="padding-left: 20px;">- Client User Interface <li style="padding-left: 20px;">- Console
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports: Operating systems provide accessibility features that allow disabled users to customize their preferences. This application preserves those accessibility user preference settings. For example, if Sticky Keys option is selected by a mobility-impaired user, this option will continue to be activated when used with this application.	<p>The following components meet this criterion: Product does not modify OS keyboard shortcuts.</p> <ul style="list-style-type: none"> - IBM Endpoint Manager: <li style="padding-left: 20px;">- Client User Interface <li style="padding-left: 20px;">- Console
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Does not support	<p>The following components do not meet this criterion: Focus indicator is not supported at this time.</p> <ul style="list-style-type: none"> - IBM Endpoint Manager: <li style="padding-left: 20px;">- Client User Interface <li style="padding-left: 20px;">- Console
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Does not support	<p>The following components do not meet this criterion: Labels are not associate with controls, objects, icons and images throughout the application.</p> <ul style="list-style-type: none"> - IBM Endpoint Manager: <li style="padding-left: 20px;">- Client User Interface - Images are not used to

Criteria	Supporting Features	Remarks and Explanations
		identify programmatic elements. - Console - Not all information conveyed by images is available in text at this time.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Does not support	The following components do not meet this criterion: Labels are not associate with controls, objects, icons and images throughout the application. - IBM Endpoint Manager: - Client User Interface - Console
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Does not support	The following components do not meet this criterion: Text through standard system function calls to support interaction with assistive technology is not provided at this time. - IBM Endpoint Manager: - Client User Interface - Console
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports: System settings are inherited by the application so that customized preferences will not need to be continually reset. For example, color contrast settings enhanced for a low vision user would be preserved by the application.	The following components meet this criterion: High contrast setting supported. User interface controls inherit system settings. - IBM Endpoint Manager: - Client User Interface - Console
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	The following components do not apply to this criterion: No animation is used. - IBM Endpoint Manager: - Client User Interface - Console
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports: Color is used only as an enhancement, and an alternate means to convey information or indicate an action is available to users with visual impairments.	The following components meet this criterion: Color not used to convey information. - IBM Endpoint Manager: - Client User Interface - Console
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	The following components do not apply to this criterion: Color customization is not supported. - IBM Endpoint Manager: - Client User Interface - Console
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports: The use of blinking text, objects or elements has been avoided, reducing risk of seizures for users with photosensitive epilepsy.	The following components meet this criterion: There is no Flashing content. - IBM Endpoint Manager: - Client User Interface - Console
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does not support	The following components do not meet this criterion: Electronic forms are not supported for assistive technology at this time. - IBM Endpoint Manager: - Client User Interface - Console

Section 1194.22 Web-based Internet information and applications - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Does not support	The following component does not meet this criterion: - IBM Endpoint Manager: - WebReports - Text alternatives are not supported at this time.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	The following component does not apply to this criterion:

Criteria	Supporting Features	Remarks and Explanations
		- IBM Endpoint Manager: - WebReports - Product does not use multimedia.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Does not support	The following component does not meet this criterion: - IBM Endpoint Manager: - WebReports - Color is used to distinguish a visual element.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Does not support	The following component does not meet this criterion: - IBM Endpoint Manager: - WebReports - Ability to read web pages without style sheets is not supported at this time.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	The following component does not apply to this criterion: - IBM Endpoint Manager: - WebReports - Product does not use client-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	The following component does not apply to this criterion: - IBM Endpoint Manager: - WebReports - Product does not use client-side image maps.
(g) Row and column headers shall be identified for data tables.	Does not support	The following component does not meet this criterion: - IBM Endpoint Manager: - WebReports - Table cells and relationships between cells can not be programmatically determined at this time.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Does not support	The following component does not meet this criterion: - IBM Endpoint Manager: - WebReports - Table cells and relationships between cells can not be programmatically determined at this time.
(i) Frames shall be titled with text that facilitates frame identification and navigation.	Does not support	The following component does not meet this criterion: - IBM Endpoint Manager: - WebReports - A title and an accessible frame source is not provided at this time.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports: The use of blinking text, objects or elements has been avoided, reducing risk of seizures for users with photosensitive epilepsy.	The following component meets this criterion: - IBM Endpoint Manager: - WebReports - There is no Flashing Content.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	The following component does not apply to this criterion: - IBM Endpoint Manager: - WebReports - Does not provide a text only page.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not applicable	The following component does not apply to this criterion: - IBM Endpoint Manager: - WebReports - Scripts are not utilized in WebReports
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not applicable	The following component does not apply to this criterion: - IBM Endpoint Manager: - WebReports - No Applets, plug-ins, or non-HTML content in WebReports.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field	Supports: The application design allows assistive technology access to information, field	The following component meets this criterion: - IBM Endpoint Manager:

Criteria	Supporting Features	Remarks and Explanations
elements, and functionality required for completion and submission of the form, including all directions and cues.	elements, and functionality required to complete and submit forms.	- WebReports - No issues found.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Does not support	The following component does not meet this criterion: - IBM Endpoint Manager: - WebReports - Method to skip to main content is not supported at this time.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	The following component does not apply to this criterion: - IBM Endpoint Manager: - WebReports - There are no time dependent functions.

Section 1194.31 Functional Performance - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with exception: See the following for supporting features: - 1194.21 a, b, c, d, e, f, h, i, l - 1194.22 all	The following components meet this criterion with exceptions: - IBM Endpoint Manager: - Client User Interface - Console - WebReports
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people what are visually impaired shall be provided.	Supports with exception: See the following for supporting features: - 1194.21 c, g, i, j, l - 1194.22 n	The following component does not apply to this criterion: - IBM Endpoint Manager: - WebReports The following components meet this criterion with exceptions: - IBM Endpoint Manager: - Client User Interface - Console
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Not applicable	The following components do not apply to this criterion: - IBM Endpoint Manager: - Client User Interface - Console - WebReports
(d) Where audio information is important for the use of the product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	The following components do not apply to this criterion: - IBM Endpoint Manager: - Client User Interface - Console - WebReports
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	This is not a speech product.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with exception: See the following for supporting features: - 1194.21 a, b - 1194.22 l, p	The following component does not apply to this criterion: - IBM Endpoint Manager: - WebReports The following components meet this criterion with exceptions: - IBM Endpoint Manager: - Client User Interface - Console

Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports with exceptions	The following component meets this criterion with exceptions: - IBM Endpoint Manager: - Product Family Documentation - The accessibility standards are built into the process guidelines and adhered to, but have not been tested.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Does not support	The following component does not meet this criterion: - IBM Endpoint Manager: - Product Family Documentation - Not provided.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports: In addition to standard IBM help desk and support Web sites, IBM has established a TTY telephone service for use by deaf or hard of hearing customers to access sales and support services.	

Disclaimer

IBM provides this data for general information on an AS IS basis. For formal representations on particular proposals, please contact an IBM Client Representative or call the IBM Federal Information Call Center at 1-800-333-6705 or TTY: 1-800-IBM-3383. Any third-party components or technologies not developed by or licensed by IBM that may be packaged with or engaged by the use of this product are not included in this Section 508 assessment.

Online Information Centers have been replaced by the IBM Knowledge Center - Hosted Edition service. To request the current accessibility status for the IBM Knowledge Center - Hosted Edition service, visit the IBM Product Accessibility information web page (<https://www-03.ibm.com/research/accessibility/requests/accvpat.nsf/bidxjs?OpenForm>) and select the entry for IBM Knowledge Center - Hosted Edition.