

VPAT for IBM Case Foundation 5.2.0	
VPAT comments:	For a detailed description of the parent features and benefits, please refer to the following URL: http://www.ibm.com/software/products/us/en/casemana

VPAT Summary

Criteria	Status	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	Refer to Section 1194.21 in VPAT Details section below.
Section 1194.22 Web-based Internet information & applications	Does not support	Refer to Section 1194.22 in VPAT Details section below.
Section 1194.23 Telecommunications Products	Not applicable	Not applicable
Section 1194.24 Video and Multi-media Products	Not applicable	Not applicable
Section 1194.25 Self-Contained, Closed Products	Not applicable	Not applicable
Section 1194.26 Desktop and Portable Computers	Not applicable	Not applicable
Section 1194.31 Functional Performance Criteria	Supports with exceptions	Refer to Section 1194.31 in VPAT Details section below.
Section 1194.41 Information, Documentation, and Support	Supports	Refer to Section 1194.41 in VPAT Details section below.

VPAT Details

Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Does not support	<p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - There are known issues with Java Applets running in a browser using a screen reader. - IBM Case Foundation: This application does not provide keyboard support for all functions. <ul style="list-style-type: none"> - Process Configuration Console - Process Designer - Process Tracker - Simulation Animator - Simulation Console - Simulation Designer - IBM Case Foundation: <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports with exceptions	<p>The following components meet this criterion: This application does not interfere with the operating system's keyboard accessibility features.</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Console <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported. - Simulation Designer - This application interferes

Criteria	Supporting Features	Remarks and Explanations
		with the operating system's keyboard accessibility features
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Does not support	<p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - There are known issues with Java Applets running in a browser using a screen reader. - IBM Case Foundation: This application does not provide a focus indicator that moves among the interactive objects. <ul style="list-style-type: none"> - Process Configuration Console - Process Designer - Process Tracker - Simulation Animator - Simulation Console - Simulation Designer - IBM Case Foundation: <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Does not support	<p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - There are known issues with Java Applets running in a browser using a screen reader. - IBM Case Foundation: Semantic information is not provided for all user interface objects. <ul style="list-style-type: none"> - Process Configuration Console - Process Designer - Process Tracker - Simulation Animator - Simulation Console - Simulation Designer - IBM Case Foundation: <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Does not support	<p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - There are known issues with Java Applets running in a browser using a screen reader. - IBM Case Foundation: Labels are not provided for all controls, objects, icons, and images. <ul style="list-style-type: none"> - Process Configuration Console - Process Designer - Process Tracker - Simulation Animator - Simulation Console - Simulation Designer - IBM Case Foundation: <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Does not support	<p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - There are known issues with Java Applets running in a browser using a screen reader.

Criteria	Supporting Features	Remarks and Explanations
		<p>- IBM Case Foundation: Some text elements are not available to assistive technologies.</p> <ul style="list-style-type: none"> - Process Configuration Console - Process Designer - Process Tracker - Simulation Animator - Simulation Console - Simulation Designer <p>- IBM Case Foundation:</p> <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports with exceptions	<p>The following component meets this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - This applet supports high contrast settings. There are known issues with Java Applets running in a browser using a screen reader. <p>The following component does not meet this criterion: This application does not support high contrast settings, and does not inherit system settings for font, size, and color</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Configuration Console - Process Designer - Process Tracker - Simulation Animator - Simulation Console - Simulation Designer
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Does not support	<p>The following components do not apply to this criterion: Animation is not used in this application.</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Console - Simulation Designer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports with exceptions	<p>The following components meet this criterion: Color is not used as the only way to convey meaning.</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Console - Simulation Designer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections	Does not support	<p>The following components do not apply to this criterion: This application does not support color</p>

Criteria	Supporting Features	Remarks and Explanations
capable of producing a range of contrast levels shall be provided.		<p>customization.</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Console - Simulation Designer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	<p>Supports:</p> <p>The use of blinking text, objects or elements has been avoided, reducing risk of seizures for users with photosensitive epilepsy.</p>	<p>The following components meet this criterion: There are no blinking text, objects or other elements in the application.</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Animator - Simulation Console - Simulation Designer
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does not support	<p>The following components do not apply to this criterion: Electronic forms are not used in this application.</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Console - Simulation Designer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported.

Section 1194.22 Web-based Internet information and applications - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Not applicable	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	<p>The following components do not apply to this criterion: This application does not contain audio or video content.</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Animator - Simulation Console - Simulation Designer
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Not applicable	

Criteria	Supporting Features	Remarks and Explanations
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not applicable	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	
(g) Row and column headers shall be identified for data tables.	Not applicable	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	
(i) Frames shall be titled with text that facilitates frame identification and navigation.	Not applicable	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not applicable	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not applicable	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not applicable	
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not applicable	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Does not support	<p>The following components do not apply to this criterion: Timed responses are not used.</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Console - Simulation Designer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Simulation Animator - No testing was done for this criterion in this release so we can not state whether or not this requirement is supported.

Section 1194.31 Functional Performance - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<p>Supports with exception:</p> <p>See the following for supporting features: - 1194.21 a, b, c, d, e, f, h, i, l</p>	<p>The following components meet this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM Case Foundation: <ul style="list-style-type: none"> - Process Administrator

Criteria	Supporting Features	Remarks and Explanations
	<ul style="list-style-type: none"> - 1194.22 all 	<ul style="list-style-type: none"> - Process Configuration Console - Process Designer - Process Tracker - Simulation Console - Simulation Designer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: - Simulation Animator
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people what are visually impaired shall be provided.</p>	<p>Supports with exception:</p> <p>See the following for supporting features:</p> <ul style="list-style-type: none"> - 1194.21 c, g, i, j, l - 1194.22 n 	<p>The following components meet this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM Case Foundation: - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Console - Simulation Designer <p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: - Simulation Animator
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.</p>	<p>Not applicable</p>	<p>The following components do not apply to this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Animator - Simulation Console - Simulation Designer
<p>(d) Where audio information is important for the use of the product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Not applicable</p>	<p>The following components do not apply to this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Animator - Simulation Console - Simulation Designer
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Not applicable</p>	
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Supports with exception:</p> <p>See the following for supporting features:</p> <ul style="list-style-type: none"> - 1194.21 a, b - 1194.22 l, p 	<p>The following components meet this criterion with exceptions:</p> <ul style="list-style-type: none"> - IBM Case Foundation: - Process Administrator - Process Configuration Console - Process Designer - Process Tracker - Simulation Console <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> - IBM Case Foundation: - Simulation Animator - Simulation Designer

Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports: Product support documentation is provided in at least one accessible format.	The following component meets this criterion: - IBM Case Foundation: - Product Documentation: Information Center - Long descriptions are provided for applicable images. Short descriptions are provided in the alt attribute for images. The Search form, which is the only form in P8 help, is compliant. Table cells and their relationships are defined. If Cascading style sheets are disabled, pages are still readable. Color is not used to convey meaning. P8 help contains no flashing or blinking content. Fast methods for skipping over navigation links to get to main content are provided for the documentation components. Frame titles are provided and all frames are accessible. P8 help does not use image maps, or scripts. No multimedia used. No application plug-ins or non-HTML content. Contains no time limits on documentation access. No text-only pages are needed.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports: Documentation includes a description of accessibility and compatibility features that make it easier for people with disabilities to use the product. Those descriptions are available in alternate formats upon request.	The following component meets this criterion: - IBM Case Foundation: - Product Documentation: Information Center - Documentation is provided on all accessibility features including keyboard access.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports: In addition to standard IBM help desk and support Web sites, IBM has established a TTY telephone service for use by deaf or hard of hearing customers to access sales and support services.	

Other IBM products packaged with IBM Case Foundation 5.2.0

Product / Component name (web link to VPAT)	Status	Function provided by product
IBM Cognos Real-time Monitoring 10.1	Partially accessible	Provide case monitoring capability. Cognos RTM replaces Cognos NOW!
IBM FileNet eForms for P8 4.0.2	Partially accessible	eForms helps you design, manager, and process electronic forms for Enterprise Content Management.
IBM FileNet Content Manager 5.2	Accessible	Forms Server enables the creation and delivery of XML forms applications and enables integration of e-forms data with server-side applications.
IBM Forms Server 8.0, 8.0.0.2	Accessible	Forms Server enables the creation and delivery of XML forms applications and enables integration of e-forms data with server-side applications.
IBM Forms Designer 8.0	Accessible	Forms Server enables the creation and delivery of XML forms applications and enables integration of e-forms data with server-side applications.
IBM Forms Viewer 8.0	Accessible	Forms Server enables the creation and delivery of XML forms applications and enables integration of e-forms data with server-side applications.

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